

### Pilot Mediation Scheme (PMS) – Achievement of Objective/Scope of Service

Objective/Scope of Service	Achievement since 2011 (up to 30 June 2014)	Post-Pilot Mediation Scheme
1. Provision of information on mediation service for compulsory sale cases (communication with the public on PMS at enquiry counter, through telephone line and email address)	No. of enquiries handled: 211	Joint Mediation Helpline Office (JMHO) will continue to provide free mediation information services for compulsory sale cases
2. Nomination and appointment of mediators for mediation in compulsory sale cases	Total no. of requests for mediation handled: 52  No. of cases where one of the parties refused to participate in mediation: 8  No. of cases where the parties resolved their disputes after seeking	JMHO will continue to make the necessary referrals for engaging qualified mediators for mediation in compulsory sale cases

	<p>initial information but without undergoing actual mediation: 18</p> <p>No. of cases where mediators were successfully appointed and mediation sessions held: 26</p>	
<p>3. Administration of mediation cases including making arrangements for pre-mediation and subsequent mediation sessions with parties in compulsory sale cases at an application fee of \$500 (payable by each party) and rate of mediator fee of \$3,000 per hour for all sessions (equally shared by parties)</p>	<p>No. of mediation cases successfully conducted and settled: 16</p> <p>No. of cases where disputes could not be settled after mediation: 10</p>	<p>This will be handled by mediation service providers in the market in future.</p> <p>JMHO itself, given its unique background, will likely be the most popular service provider to take over after the discontinuation of PMS.</p> <p>JMHO has all along been providing a mediation fee schedule for non-PMS mediation as a guideline. This will continue in future.</p> <p>According to the JMHO fee schedule, the mediator fee will vary with the amount in</p>

		<p>dispute. The higher the amount in dispute, the higher will be the mediator fee rate. The parties and the mediator are not bound to follow this fee schedule. The mediator may conclude agreement with the parties in writing on his or her mediator fee and inform JMHO.</p> <p>Under the JMHO fee schedule, the mediator fee for the pre-mediation session(s) (up to 4 hours) for a disputed amount up to \$1 million is \$5,000 to be shared equally between the two parties and the per hour mediation rate to be shared equally between the two parties is \$2,000. For a disputed amount between \$1 million and \$5 million, it is \$6,000 (up to 4 hours) for the pre-mediation session and \$3,000 per hour for the mediation session.</p>
4. Administration of the	Eligible elderly minority owners may	The Senior Citizen Home Safety

<p>reimbursement of mediator fee to eligible elderly minority owners (Government funding of \$500,000 was reserved annually for such purpose)</p>	<p>be provided financial subsidy for their share of mediator fee for up to a total of 15 hours of mediation (including the pre-mediation session of no more than 3 hours).</p> <p>Total no. of applications for subsidy of mediator fee: 6 (comprising 2 approval cases and 4 withdrawal/ rejected cases)</p>	<p>Association (SCHSA) can take over the administration of the reimbursement of mediator fee to those eligible elderly minority owners.</p>
<p>5. Training and accreditation of mediators</p>	<p>There are a total of 225 mediators listed on the PMS website who are trained to mediate in compulsory sale cases.</p> <p>No. of training workshops for mediators conducted: 5</p>	<p>Compared to the demand for mediation in compulsory sale cases, this pool of mediators is considered a large enough cohort to handle the caseload in future.</p> <p>Should there be a surge in demand for mediation in compulsory sale cases beyond the capacity of the 225, the various organisations and institutions in the market should be able to provide the necessary training to satisfy the demand</p>

		for more qualified compulsory sale mediators.
6. Provision of free venue support for mediation in compulsory sale cases	Free venue support for mediation is available at the Property Management Advisory Centers of the Hong Kong Housing Society (HKHS) before the withdrawal of service last year and also at the Urban Renewal Resource Centre of the Urban Renewal Authority at Tai Kok Tsui, Kowloon.	The Urban Renewal Authority will continue to provide venue support at a reduced fee for conducting mediation in compulsory sale cases referred by JMHO in future.
7. Publicity and public education	No. of public talks and seminars conducted: 28  Other publicity channels including regular mailing of information leaflets to parties likely affected by the compulsory sale of their properties for redevelopment, publicity and public education via mass media, etc.	In the light of the recommendation in the Consultancy Review for the Government to continue publicity and public education on mediation and compulsory sale in a focused manner, we will consider possible consolidation of the future publicity and public education efforts on mediation in compulsory sale with the other prevailing support programme targeted at elderly owners affected by

		compulsory sale under the 'Outreach Support Service for Elderly Owners' pilot scheme operated by SCHSA.
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