

**CONTROLLING OFFICER'S REPLY TO
INITIAL WRITTEN QUESTION**

HPLB(PL)097

Question Serial No.

0898

Head : 118 Planning Department Subhead (No. & title) :

Programme : (4) Town Planning Information Services

Controlling Officer : Director of Planning

Director of Bureau : Secretary for Housing, Planning and Lands

Question : Even though the Planning Department could 100% achieve its preset targets of key performance measures in respect of town planning information services in both 2003 and 2004, its planned targets for 2005 are set at 90% and 95% only; what are the reasons for setting such targets and will the Government consider elevating the planned targets in order to bring the Department's potential efficiency into full play?

Asked by : Hon. LAU Wong-fat

Reply :

Although the actual achievement rates for answering straightforward written enquiries and straightforward and complicated oral enquiries were 100% in both 2003 and 2004, the target achievement rate for the subject services in 2005 is set at 95%. Also a target achievement rate of 90% is set for answering complicated written enquiries within three weeks. The more modest performance targets are set because we expect that upon the implementation of the Town Planning (Amendment) Ordinance 2004 (the Ordinance) in 2005, more public enquiries on the new planning procedures and practices under the Ordinance will be received. The nature of these enquiries may be very different from the type we have handled previously and the resource implications for handling such enquiries during the transitional period are yet to be assessed.

Having said the above, setting a more modest target does not mean that we would not try to better perform, as illustrated by our efforts and achievements in the past two years.

Signature

Name in block letters

Post Title

Date

B C K FUNG

Director of Planning

2 April 2005