

**CONTROLLING OFFICER'S REPLY TO
INITIAL WRITTEN QUESTION**

Reply Serial No.

HPLB(PL)086

Question Serial No.

1626

Head : 118 Planning Department Subhead (No. & title) :

Programme : (4) Town Planning Information Services

Controlling Officer : Director of Planning

Director of Bureau : Secretary for Housing, Planning and Lands

Question : Concerning the indicators for the numbers of written and oral enquiries handled, the figures of 2005 are lower than those of 2004; could the Planning Department inform this Council of the reasons for these lower figures?

Asked by : Hon. CHAN Kam-lam

Reply :

The number and nature of written and oral enquiries handled by the Planning Department depend on the demand from the public. They are no more than guesstimates at this stage. Nevertheless, with the continual enhancement of the Planning Department web site through which the public can obtain various kinds of planning information directly, we anticipate a gradual reduction in the total numbers of both written and oral enquiries to be handled in the coming year.

Signature _____

Name in block letters _____

B C K FUNG

Post Title _____

Director of Planning

Date _____

2 April 2005